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Adobe creative cloud error code 201

Highlighted Apr 06, 2018 0 /t5/download-install/error-code-201-when-installing-the-creative-cloud-desktop-app/td-p/9784300 Apr 06, 2018 1 /t5/download-install/error-code-201-when-installing-the-creative-cloud-desktop-app/m-p/9784301#M125837 Apr 06, 2018 1 /t5/download-install/error-code-201-when-installing-the-creative-cloud-desktop-app/m-p/9784302#M125838 Apr 06, 2018 1 /t5/download-install/error-code-201-when-installing-the-creative-cloud-desktop-app/m-p/9784303#M125839 Apr 11, 2018 1 /t5/download-install/error-code-201-when-installing-the-creative-cloud-desktop-app/m-p/9784304#M125840 Apr 12, 2018 1 /t5/download-install/error-code-201-when-installing-the-creative-cloud-desktop-app/m-p/9784306#M125842 May 03, 2018 1 /t5/download-install/error-code-201-when-installing-the-creative-cloud-desktop-app/m-p/9784307#M125843 May 03, 2018 1 /t5/download-install/error-code-201-when-installing-the-creative-cloud-desktop-app/m-p/9784308#M125844 Apr 12, 2018 1 /t5/download-install/error-code-201-when-installing-the-creative-cloud-desktop-app/m-p/9784305#M125841 Feb 27, 2017 0 /t5/download-install/having-error-201-to-instal-creative-cloud/td-p/8913497 Feb 28, 2017 1 /t5/download-install/having-error-201-to-instal-creative-cloud/m-p/8913498#M121979 Feb 28, 2017 0 /t5/download-install/having-error-201-to-instal-creative-cloud/m-p/8913499#M121980 Feb 28 , 2017 0 /t5/download-install/having-error-201-to-instal-creative-cloud/m-p/8913500#M121981 Feb 28, 2017 1 /t5/download-install/having-error-201-to-instal-creative-cloud/m-p/8913501#M121982 Jun 16, 2018 0 /t5/download-install/having-error-201-to-instal-creative-cloud/m-p/8913502#M121983 Jun 18, 2018 0 /t5/download-install/having-error-201-to-instal-creative-cloud/m-p/8913503#M121984 Highlighted Jul 09, 2018 0 /t5/download-install/install-adobe-creative-cloud-desktop-error-p201/td-p/9915318 Jul 09, 2018 1 /t5/download-install/install-adobe-creative-cloud-desktop-error-p201/m-p/9915319#M113556 Highlighted Apr 11, 2016 1 /t5/download-install/i-getting-error-code-201-continuously-when-downloading-re-installing-creative-cloud/td-p/8218271 Apr 11, 2016 1 /t5/download-install/i-getting-error-code-201-continuously-when-downloading-re-installing-creative-cloud/m-p/8218272#M203690 Apr 11, 2016 0 /t5/download-install/i-getting-error-code-201-continuously-when-downloading-re-installing-creative-cloud/m-p/8218274#M203692 Apr 11, 2016 0 /t5/download-install/i-getting-error-code-201-continuously-when-downloading-re-installing-creative-cloud/m-p/8218275#M203693 Apr 11, 2016 0 /t5/download-install/i-getting-error-code-201-continuously-when-downloading-re-installing-creative-cloud/m-p/8218276#M203694 Apr 11, 2016 0 /t5/download-install/i-getting-error-code-201-continuously-when-downloading-re-installing-creative-cloud/m-p/8218273#M203691 Apr 15, 2016 0 /t5/download-install/i-getting-error-code-201-continuously-when-downloading-re-installing-creative-cloud/m-p/8218277#M203695 Apr 15 , 2016 0 Problems installing or updating the Adobe app? Quickly find solutions to download, install, or update common errors. Type the following error number or title to find the error and see common solutions. Error 1 Error 81 Error 201 Error 205 Error 206 Error 403 Error 1 indicates that the device's creative cloud applications have been corrupted or the device cannot connect to Adobe servers. Solution View Solve Installation Error | Adobe Creative Cloud desktop application. Error code P1 indicates that your device's Creative Cloud applications have been corrupted or that the device cannot connect to Adobe servers. Solution View Solve Installation Error | Adobe Creative Cloud desktop application. Output code 6 indicates an installation error. This is a generic error that usually occurs when the application installation has ended with errors. Solution If you received this error when installing a Creative Cloud application, see Exit Code 6 or Exit Code 7 install errors | Creative cloud. If you received output code 6 while installing a Creative Suite application (CS5, CS5.5, CS6), Adobe Photoshop Elements or Adobe Premiere Elements, see Exit Code 6 or Exit Code 7 Installation Errors | CS. Output code 7 indicates an installation error. This is a generic error that usually occurs when the application installation has ended with errors. Solution If you received this error when installing a Creative Cloud application, see Exit Code 6 or Exit Code 7 install errors | Creative cloud. If you received output code 6 while installing a Creative Suite application (CS5, CS5.5, CS6), Adobe Photoshop Elements or Adobe Premiere Elements, see Exit Code 6 or Exit Code 7 Installation Errors | CS. Error code 16 indicates a configuration error during the launch of a Creative Cloud application. This error usually occurs when permissions to application folders (Adobe PCD and SLStore) are incorrectly defined. Solution To fix this error, you must set permissions for both the SLStore and Adobe PCD folders. For more information, see Troubleshoot configuration errors | Adobe Creative Cloud. Error code 19 indicates that a conflicting process is running. Solution Close conflicting processes and retry installation. To identify the conflicting process, check the installation log file for the product in which the installation (Acrobat) fails. Find a list of processes that conflicted with installing this log file. For Acrobat installations, Microsoft Office applications will close as PDFMaker is added during installation. To see the full list of additional processes that need to be closed, see Process conflict resolution. For more information about this error, see Installing Acrobat fails with code 19. Error code 21 indicates that the device does not meet the minimum system requirements to install the application. Solution Update the system to minimum system requirements necessary to install the application. For more information about system requirements for installing applications, see System requirements. Error Code indicates that your device does not meet the minimum system requirements for installing the app. Solution Update the system to minimum system requirements necessary to install the application. For more information about system requirements for installing applications, see System requirements. Error code 22 indicates that the volume you're trying to install the Creative Cloud app is case sensitive. This error usually occurs on macOS. Solution To fix this error, install the application on a drive that is not case sensitive. For more information, see Case sensitive drives that are not supported or a similar installation error | Macos. Error code 23 indicates that the device does not have enough disk space and that the hard drive is almost full of capacity. Solution Free up some space and select Try Again. The P23 error code indicates that the device does not have enough disk space and that the hard drive is almost full of capacity. Solution Free up some space and select Try Again. Error Code 25 indicates that installation failed when you try to install the application on a device with an ARM processor. Solution Currently, Adobe applications do not work on computers running on processors based on ARM architecture. We recommend that you use our apps in released versions of Windows that run on AMD and Intel processors. Error code P25 indicates that installation failed when you try to install the application on a device with an ARM processor. Solution Currently, Adobe applications do not work on computers running on processors based on ARM architecture. We recommend that you use our apps in released versions of Windows that run on AMD and Intel processors. Error code 41 indicates that the installer does not have adequate access to a critical file or directory. Solution Make sure you're not signed in with a restricted account. File permissions for the current user account are also likely to have been modified. Try installing the Creative Cloud app again. Error code P41 indicates that the installer does not have adequate access to a critical file or directory. Solution Make sure you're not signed in with a restricted account. File permissions for the current user account are also likely to have been modified. Try installing the Creative Cloud app again. Error code 42 indicates that the operating system cannot validate the digital certificate of the Adobe application or must be updated. Solution View Fix error codes 42 and 72 when installing or updating Creative Cloud applications. Error code 44 indicates that Creative Cloud cannot create a file or directory required for installation. Select Solution Retry to try creating the file or guide again. Error code P44 indicates Creative Cloud cannot create a file or directory required for installation. Select Solution Retry to try creating the file or guide again. Getting error code 46 with message The installer could not access a critical file/directory? See how to fix error 46. Error Code 46: Installation failed code 46 indicates that the installation failed, as the installer was unable to access a file or directory required for the installation. Solution Quit the installer and start it again to try again. If this doesn't work, try restarting your computer. Getting error code 46 with message Installation failed? See how to fix error 46. Error code 46: The installer was unable to access a critical file/directory error code 46 indicates that the installer was unable to access a critical file or directory required for installation. Select Try Again solution to install or update the application again. Error code P46 indicates that the installation failed, as the installer was unable to access a file or directory required for installation. Solution Quit the installer and start it again to try again. If this doesn't work, try restarting your computer. Error code 48 indicates that Creative Cloud cannot access a file or directory required for installation. Select Try Again solution to try to access the file or directory again. Error code P48 indicates that Creative Cloud cannot access a file or directory required for installation. Select Try Again solution to try to access the file or directory again. Error code 49 indicates that Creative Cloud cannot access a file or directory required for installation. Select Try Again solution to try to access the file or directory again. Error code P49 indicates that Creative Cloud cannot access a file or directory required for installation. Select Try Again solution to try to access the file or directory again. Could error code 50 be obtained with message The main components could not be installed? See how error 50 is corrected. Error code 50: Installation failed error code 50 indicates that the Creative Cloud application could not be installed, as the installer could not create a major backup. Solution Try the following solutions in order. Continue to the next solution only if a previous solution does not solve the problem. 1. Close the browser and try installing the application again. 2. Restart your machine, and install the app again. 3. Uninstall the app and try to install the app again. 4. Advanced Troubleshooting Steps: Review the .log and check which path is locked. Close the file or folder on your device and try the installation again. To check the ACC.log file, do the following: Go to C:\Users\[Username]\AppData\Local\Temp\CreativeCloud\ACC. Open the ACC.log. Find the following error in the log file: LockedFilesWithProcesses. For example, you may see something like the The name of the affected file to close is displayed at the end of the error log. In the following example, the user must close the chrome.exe. LockedFilesWithProcesses: ADC : C:\Program Files (x86)\Common Files\Adobe\Adobe Desktop Common\ADS : chrome.exe Go to the file using the given path and close it in task manager. Getting error code 50 with message message Failed? See how error 50 is corrected. Error code 50: The main components could not install error code 50 indicates that some main components could not be installed. Solution Try the following solutions in order. Continue to the next solution only if a previous solution does not solve the problem. 1. Close the browser and try installing the application again. 2. Restart your machine and try to install the app again. 3. Uninstall the app and try to install the app again. 4. Advanced Troubleshooting Steps: Review the .log and check which path is locked. Close the file or folder on your device and try the installation again. To check the ACC.log file, do the following: Go to C:\Users\[Username]\AppData\Local\Temp\CreativeCloud\ACC. Open the ACC.log. Find the following error in the log file: LockedFilesWithProcesses. For example, you may see something like this. The name of the affected file to close is displayed at the end of the error log. In the following example, the user must close the chrome.exe. LockedFilesWithProcesses: ADC : C:\Program Files (x86)\Common Files\Adobe\Adobe Desktop Common\ADS : chrome.exe Go to the file using the given path and close it in task manager. The P50 error code indicates that the Creative Cloud application could not be installed, as the installer could not create a major backup. Solution Try the following solutions in order. Continue to the next solution only if a previous solution does not solve the problem. 1. Close the browser and try installing the application again. 2. Restart your machine, and install the app again. 3. Uninstall the Creative Cloud desktop application by uninstalling and try the installation again. 4. Advanced Troubleshooting Steps: Review the .log and check which path is locked. Close the file or folder on your device and try the installation again. To check the ACC.log file, do the following: Go to C:\Users\[Username]\AppData\Local\Temp\CreativeCloud\ACC. Open the ACC.log. Find the following error in the log file: LockedFilesWithProcesses. For example, you may see something like this. The name of the affected file to close is displayed at the end of the error log. In the following example, the user must close the chrome.exe. LockedFilesWithProcesses: ADC : C:\Program Files (x86)\Common Files\Adobe\Adobe Desktop Common\ADS : chrome.exe Go to the file using the given path and close it in task manager. Error code 72 indicates that windows updates are not installed or Windows cannot validate digital certificates. Solution Install all Windows updates. If the problem persists, follow the steps to validate digital certificates as described in Fix error codes 42 and 72 install or update creative cloud applications. Error code P72 indicates that windows updates are not installed or Windows cannot validate digital certificates. Solution Install all Windows updates. If the problem persists, follow steps to validate digital certificates as described in Fix error codes 42 and 72 when installing or updating creative cloud applications. Error code 81 indicates that another Adobe installation might be running in the background. This could be causing a conflict, resulting in this error. Solution 1. Check for an ongoing Adobe installation on your activity monitor (macOS) or task manager (Windows) and close them. Then try installing the app. 2. If this does not work, restart your computer and try installing the application again. The P81 error code indicates that another Adobe installation might be running in the background. This could be causing a conflict, resulting in this error. Solution 1. Check for an ongoing Adobe installation on your activity monitor (macOS) or task manager (Windows) and close them. Then try installing the application again. 2. If this doesn't work, restart the machine and try to install the app again. Error code 82 indicates that Adobe Application Manager is probably running in the background and is interfering with your current installation. Solution Wait for Adobe Application Manager to finish, and then try again. The P82 error code indicates that Adobe Application Manager is probably running in the background, and is interfering with your current installation. To fix this error, wait for Adobe Application Manager to

finish, and then try again. Getting error code 86 with message Another instance of installer is running? See how to fix error 86. Error Code 86: Another version of the Creative Cloud desktop application runs error code 86 indicates that when you try to update the Creative Cloud desktop application, there has been a conflict with another instance of the application running on your device. Quit the Creative Cloud desktop application and updating the app again. If the problem persists, the solutions given to error code 86 | Creative cloud. Getting error code 86 indicates that when you try to update the Creative Cloud desktop application, there has been a conflict with another instance of the application running on your device. Quit the Creative Cloud desktop application and updating the app again. If the problem persists, the solutions given to error code 86 | Creative cloud. Error code 86: Another instance of the installer is running error 86 indicates that when trying to update the application, there was a conflict with another instance of the application running on your device. Quit the Creative Cloud desktop application and try updating the app again. If the problem persists, the solutions given to error code 86 | Creative cloud. Error code 87 indicates that conflicting processes that are running in the background are affecting the installation process. A Microsoft Installer (MSI) process, or remaining files or folders may be affecting the fresh installation process. Sometimes, this error occurs due to insufficient permissions. Solution Wait for the installation to complete and try installing the application again. You can also installation following error again 1. Right click the taskbar, and select Task Manager. 2. Find an MSI installer that is causing the problem, and select Final Task. 3. Once the other installation closes, try installing the app again. Error code P87 indicates that conflicting processes that are running in the background are interrupting the installation process, or remaining files or folders may be affecting the fresh installation process. Sometimes, this error occurs due to insufficient permissions. Solution Wait for the installation to complete and try installing the application again. You can also install the following error again 1. Right click the taskbar, and select Task Manager. 2. Find an MSI installer that is causing the problem, and select Final Task. 3. Once the other installation closes, try installing the app again. Error code 101 indicates that PIM cannot be modified or created. Select Solution Try again to download and install the app again. Error code 102 indicates an installation error. Select Solution Try again to download and install the app again. Error code 103 indicates an installation error. Select Solution Try again to download and install the app again. Error code C103 indicates an installation error. Select Solution Try again to download and install the app again. Error C103 indicates an installation error. Select Solution Try again to download and install the app again. Error code C105 indicates that the installation fails when you try to install Adobe applications, such as Photoshop or Illustrator. This problem occurs when you do not have read/write permissions in hdpim.db or hdpim file.db is corrupted. Select Try Again solution to install or uninstall again. For more information, see Unable to install Adobe applications | There was no air conditioning in the room. Error code C105 indicates that the installation fails when you try to install Adobe applications, such as Photoshop or Illustrator. This problem occurs when you do not have read/write permissions in hdpim.db or hdpim file.db is corrupted. Select Try Again solution to install or uninstall again. For more information, see Unable to install Adobe applications | There was no air conditioning in the room. Error code 106 indicates an installation error. Solution Select Try Again. Error code C106 indicates an installation error. Solution Select Try Again. Error Code 107 one of the installation files is missing or corrupted. Solution Try again to download and install the app again. Error code C107 indicates that one of the installation files is missing or corrupted. Solution Try again to download and install the app again. Error code 108 indicates that another Adobe installation service (such as an Adobe installer) could be running in the background, and is interfering with your new installation. Solution Wait for the other installation to finish, and then try again. Error code C108 indicates that another Adobe installation service (such as Adobe installer) might be running in the background, and is interfering with your new installation. Solution Wait for the other installation to finish, and then try again. Error code 109 indicates an installation error. Select Solution Try again to download and install the app again. Error code 110 indicates that internal operating system resources are overloaded. Solution Close unnecessary programs, and then try downloading and installing the application again. Error code C109 indicates an installation error. Select Solution Try again to download and install the app again. Error code C110 indicates that internal operating system resources are overloaded. Solution Close unnecessary programs, and then try downloading and installing the application again. Error code 113 indicates that the device cannot connect to Adobe servers or that the device's firewall settings are interfering with the installation. Solution Check your Internet connectivity and firewall settings and try installing the app again. For more information, see Fix connectivity issues in Adobe apps. Error code C113 indicates that the device cannot connect to Adobe servers or that the device's firewall settings are interfering with the installation. Solution Check your Internet connectivity and firewall settings and try installing the app again. For more information, see Fix connectivity issues in Adobe apps. Error Code 114 indicates an error while extracting files. Select Try Again solution to start downloading and installing again. Error Code 115 indicates that the downloaded file is corrupt. Select Solution Try again to download and install the app again. Error code C114 indicates an error while extracting files. Select Try Again solution to start downloading and installing again. Error Code 115 indicates that the downloaded file is corrupt. Select Solution Try again to download and install the app again. Solution Disables system antivirus software before attempting to reinstall the application. Error code C116 indicates that an antivirus software on your device has blocked functionality in the download process. Solution Disables system antivirus software before attempting to reinstall the application. Error code 117 indicates that the download appears corrupt. You need an Internet connection to download and update Adobe applications. Temporarily disable security restrictions that may be affecting the connection. If prompted, allow the Creative Cloud desktop app to access the Internet. If you're connected via Wi-Fi, try a cable connection. If you're connected via a cable connection, try another cable. 3. Configure software firewall: Software firewalls restrict access to your computer. Some software firewalls when a program tries to access the Internet. If prompted, allow the Creative Cloud desktop app to access the Internet. If you're not prompted, temporarily turn off software firewalls to determine whether they prevent Internet access. See the firewall software documentation for help. 4. Configure hardware firewalls & proxies: Many organizations use a hardware firewall and proxy that can prevent the software from accessing an external server. A hardware solution applies to all computers on the corporate network. Most home networks do not use hardware firewall or proxy technology. Contact your company's IT department for information about firewalls or proxy. 5. Try installing the application again Error Code 117 indicates that the download appears corrupted. You need an Internet connection to download and update Adobe applications. Temporarily disable security restrictions that may be affecting the connection. If prompted, allow the Creative Cloud desktop app to access the Internet. If you're connected via Wi-Fi, try a cable connection. If you're connected via a cable connection, try another cable. 3. Configure software firewall: Software firewalls restrict access to your computer. Some software firewalls when a program tries to access the Internet. If prompted, allow the Creative Cloud desktop app to access the Internet. If you're not prompted, temporarily turn off software firewalls to determine whether they prevent Internet access. See the firewall software documentation for help. 4. Configure hardware firewalls & proxies: Many organizations use a hardware firewall and proxy that can prevent the software from accessing an external server. A hardware solution applies to all computers on the corporate network. Most home networks do not use hardware firewall or proxy technology. Contact your company's IT department for information about firewalls or proxy. 5. Try installing the application again Error Code 118 indicates that there is a problem connecting to the server or that the Internet connection is not available. Solution: 1. Check if you have an Internet connection: You need an Internet connection to download and update apps. Verify that you can connect to the Internet and select Try Again. 2. Temporarily turn off antivirus software: Check the antivirus documentation for information on how to temporarily disable antivirus software. 3. Try a different network: Try using a different Internet connection, if available. If you're connected via Wi-Fi, try a cable connection. If you're connected via a cable connection, try another cable. 4. Configure software firewall: Software firewalls restrict access to your computer. Some software firewalls when a program tries to access the Internet. If prompted, allow the Creative Cloud desktop app to access the Internet. If you're not prompted, temporarily turn off software firewalls to determine whether they prevent Internet access. See the firewall software documentation for help. 5. Try installing the application again Error Code 118 indicates that there is a problem connecting to the server or that the Internet connection is not available. Solution: 1. Check if you have an Internet connection: You need an Internet connection to download and update apps. Verify that you can connect to the Internet and select Try Again. 2. Temporarily turn off antivirus software: Check the antivirus documentation for information on how to temporarily disable antivirus software. 3. Try a different network: Try using a different Internet connection, if available. If you're connected via Wi-Fi, try a cable connection. If you're connected via a cable connection, try another cable. 4. Configure software firewall: Software firewalls restrict access to your computer. Some software firewalls when a program tries to access the server or that the Internet connection is not available. If prompted, allow the Creative Cloud desktop app to access the Internet. If you're not prompted, temporarily turn off software firewalls to determine whether they prevent Internet access. See the firewall software documentation for help. 4. Configure software firewalls restrict access to your computer. Some software firewalls when a program tries to access the Internet. If prompted, allow the Creative Cloud desktop app to access the Internet. If you're not prompted, temporarily turn off software firewalls to determine whether they prevent Internet access. See the firewall software documentation for help. 5. Try installing the application again Error code C118 indicates that there is a problem connecting to the server or that the Internet connection is not available. Solution Check your Internet connectivity and firewall settings, and then try again. For more information, see Fix connectivity issues in Adobe apps. Error code 119 indicates that the device cannot connect to Adobe servers. Solution Check your Internet connectivity and firewall settings, and then try again. For more information, see Fix connectivity issues in Adobe apps. Error code 120 indicates that the device does not have enough disk space and that the hard disk is almost full of capacity. Solution Free up some space and select Try Again. Error code 121 indicates that the installer has problems with setting up the temporary folder for accessing the device. Fix permissions for temporary locations. If the problem persists, please contact us. Error code C120 indicates that the device does not have enough disk space and that the hard disk is almost full of capacity. Solution Free up some space and select Try Again. Error code 121 indicates that the installer has problems with setting up the temporary folder for accessing the device. Fix permissions for temporary locations. If the problem persists, please contact us. Error code 122 indicates that the device cannot connect to Adobe servers. Solution Check your Internet connectivity and firewall settings, and then try again. For more information, see Fix connectivity issues in Adobe applications. Error code C122 indicates that the device cannot connect to Adobe servers. Solution Check your Internet connectivity and firewall settings, and then try again. For more information, see Fix connectivity issues in Adobe apps. Error code 124 indicates that the device cannot connect to Adobe servers. Solution Check your Internet and firewall settings, and then try again. For more information, see Fix connectivity issues in Adobe apps. Error code 125 indicates that the device cannot connect to Adobe servers. Solution Check your Internet connectivity and firewall settings, and then try again. For more information, see Fix connectivity issues in Adobe apps. Error code C124 indicates that the device cannot connect to Adobe servers. Solution Check your Internet and firewall settings, and then try again. For more information, see Fix connectivity issues in Adobe apps. Error code C125 indicates that the device cannot connect to Adobe servers. Solution Check your Internet connectivity and firewall settings, and then try again. For more information, see Fix connectivity issues in Adobe applications. Error code 126 indicates one of the installation files is corrupt. Select Solution Try again to download and install the app again. Error code 127 indicates that the installer cannot extract the zip file in the temporary location of the device. This can happen due to a lack of disk space, or if the necessary permissions are not available. Sometimes, even antivirus software can block the extraction process in the temporary directory. Solution Do the following and try installing the application again: check permissions in the adobetemp folder located in: [Windows]: <system drive>\adobetemp [macOS]: <system drive>/adobetemp Temporarily disable antivirus software and try downloading again. Error code C126 indicates one of the installation files is corrupt. Select Solution Try again to download and install the app again. Error code C127 indicates that the installer cannot extract the zip file in the temporary location of the device. This can happen due to a lack of disk space, or if the necessary permissions are not available. Sometimes, even antivirus software can block the extraction process in the temporary directory. Solution Do the following and try installing the application again: check permissions in the adobetemp folder located in: [Windows]: <system drive>\adobetemp [macOS]: <system drive>/adobetemp Temporarily disable antivirus software and try downloading again. Error code 128 indicates that the downloaded file is corrupt. Select Try Again solution to download and install it again. Error code C128 indicates that the downloaded file is corrupt. Select Try Again solution to download and install it again. Error code 130 indicates that the application could not be installed. Solution Uninstall the application you are trying to install using the Creative Cloud Cleaner Tool, and then try installing the app again. The code C130 indicates that the application could not be installed. Solution Open the CoreSync folder (Windows) or Activity Monitor (MacOS) to close the following background processes: . CCLibrary CCXProcess CoreSync Node then try updating the application again. For information on how to close these processes, see Fix error 131 when updating the Creative Cloud desktop application. Error code 132 indicates that the application could not be installed in the root directory. Solution Select another installation location in your device preferences and try setup again. Error code 133 indicates that your device does not have enough disk space to install the application. Then try installing the app again. In the Creative Cloud desktop app, select the Account icon at the top right. Then select Preferences. 2. In the left sidebar, select Applications. 3. Under Installation, select the edit on icon to change the default installation location. 4. Choose the location where you want to install the application. For information on how to change the installation location of application 1. In the Creative Cloud desktop app, select the Account icon at the top right. Then select Preferences. 2. In the left sidebar, select Applications. 3. Under Installation, select the edit icon to change the default installation location. 4. Choose the location where you want to install the application. For information on how to change the installation location of application 1. In the Creative Cloud desktop app, select the Account icon at the top right. Then select Preferences. 2. In the left sidebar, select Applications. 3. Under Installation, select the edit icon to change the default installation location. 4. Choose the location where you want to install the application. Error code 131 indicates that the application could not be installed background processes:. CCLibrary CCXProcess CoreSync Node then try updating the application again. For information on how to close these processes, see Fix error 131 when updating the Creative Cloud desktop application. Error code 132 indicates that the application could not be installed in the root directory. Solution Select another installation location in your device preferences and try setup again. Error code 133 indicates that your device does not have enough disk space to install the application. Then try installing the app again. In the Creative Cloud desktop app, select the Account icon at the top right. Then select Preferences. 2. In the left sidebar, select Applications. 3. Under Installation, select the edit icon to change the default installation location. 4. Choose the location where you want to install the application. Error code 136 indicates an installation error. Select Try Again to download and install the app again. Error code 137 indicates an installation error. Select Solution Try again to download and install the app again. Error code 138 indicates an installation error. Select Solution Try again to download and install the app again. Error code 139 indicates a corrupted download file. Select Solution Try again to download and install the app again. Error code C136 indicates an installation error. Select Solution Try Again to download and install the app again. Error code C137 indicates an installation error. Select Solution Try again to download and install the app again. Error code C138 indicates that the device does not have the necessary memory to complete the installation smoothly. Solution Restart your device and try setup again. Error code C139 indicates a corrupted download file. Select Solution Try again to download and install the app again. Error code 140 indicates that the installed application cannot be installed at the selected location due to permission issues. Solution Select a new installation location in your device preferences, and then try installing the application again. Error code 141 indicates an installation error. Select Solution Try again to download and install it again. Error code 142 indicates an installation error due to an invalid token in the download package. Select Try Again solution to download and install it again. Error C140 indicates that the installed application cannot be installed at the selected location due to permission issues. Solution Select a new installation location in your device preferences, and then try installing the application again. Error code C141 indicates an installation error. Select Solution Try Again to download and install it again. Error code C142 indicates an installation error due to an invalid token in the download package. Select Try Again solution to download and install it again. Error code 143 indicates that the installation failed, as the source file path within the zip package does not exist. Select Solution Try again to download and install the app again. Error code C143 indicates that the installation failed, as the source file path within the zip package does not exist. Select Solution Try again to download and install the app again. Error code 145 indicates that the file with the same name as the directory is already present on the device. Solution 1. Select the Installation link that failed in the error message 2. In the popping dialog, select View Error Log. 3. In the error log that opens, find the exact path of the file. The following is an example of what the error log looks like and where you will find the path of the file for your machine. 4. Rename or delete the file or folder you identified, and then try installing the application again. Error code 145 indicates that the file with the same name as the directory is already present on the device. Solution 1. Select the Installation link that failed in the error message 2. In the popping dialog, select View Error Log. 3. In the error log that opens, find the exact path of the file. The following is an example of what the error log looks like and where you will find the path of the file for your machine. 4. Rename or delete the file or folder you identified, and then try installing the application again. Error code C145 indicates that the file with the same name as the directory is already present on the device. Solution 1. Select the Installation link that failed in the error message. 2. In the popping dialog, select View Error Log. 3. In the error log that opens, find the exact path of the file. The following is an example of what the error log looks like and where you will find the path of the file for your machine. 4. Rename or delete the file or folder you identified, and then try installing the application again. Error code 146 indicates that the installer cannot move the file from the temporary folder where it was first downloaded. Solution 1. Select the Installation link that failed in the error message. 2. In the popping dialog, select View Error Log. 3. In the error log that opens, find the exact path of the file. The following is an example of what the error log looks like and where you will find the path of the file for your machine. 4. Provide read and write permissions to the affected file or folder. 5. Try to install the app again. If this does not resolve problems, rename the affected file or folder and reinstall the application. For more information, see Error Code 146 while installing creative cloud applications. Error code 146 indicates that the installer cannot move the file from the temporary folder where it was first downloaded. Solution 1. Select the Installation link that failed in the error message. 2. In the popping dialog, select View Error Log. 3. In the error log that opens, find the exact path of the file. The following is an example of what the error log looks like and where you will find the path of the file for your machine. 4. Provide read and write permissions to the affected file or folder. 5. Try to install the app again. If this does not resolve problems, rename the affected file or folder and reinstall the application. For more information, see Error Code 146 while installing creative cloud applications. Error code 147 indicates that the installer cannot copy the file during installation/uninstall. Check the solution permissions and try installing the application again. The error message displays the path of the affected filename or the value of the record. Error code 147 indicates that the installer cannot copy the file during installation/uninstall. Check the solution permissions and try installing the application again. The error message displays the path of the affected filename or the value of the record. Error code 149 indicates the device was unable to delete a directory during installation or uninstall process. Solution Identifies the name and path of the directory from the error message. Then rename or delete the directory, and then try installing or uninstalling again. Error code C149 indicates that the device was unable to delete a directory during installation or uninstall process. Solution Identifies name and path from the error message. Then rename or delete the directory, and then try installing or uninstalling again. Error code 150 indicates that your device cannot delete a directory during the installation or uninstall process. Solution Identifies the name and path of the directory from the error message. Then rename or delete the directory, and then try installing or uninstalling again. Error code C150 indicates that your device cannot delete a directory during the installation or uninstall process. Solution Identifies the name and path of the directory from the error message. Then rename or delete the directory, and then try installing or uninstalling again. Error code 151 indicates that the symbolic link could not be created during installation. This error usually occurs on macOS. Solution 1. Select the Installation link that failed in the error message. 2. In the popping dialog, select View Error Log. 3. In the error log that opens, find the exact path of the file. The following is an example of what the error log looks like and where you will find the path of the file or folder. 4. Rename the file or folder you identified, and then try installing the application again. Error code C151 indicates that the symbolic link could not be created during installation. This error usually occurs on macOS. Solution 1. Select the Installation link that failed in the error message. 2. In the popping dialog, select View Error Log. 3. In the error log that opens, find the exact path of the file. The following is an example of what the error log looks like and where you will find the path of the file or folder. 4. Rename the file or folder you identified, and then try installing the application again. Error code 152 indicates that the installer does not have permission to remove the symbolic link from the device. Select the Installation link that failed in the error message. Then select View Error Log. 1. In the error message. Then select View Error Log. Check the file permissions and try the installation again. Error code 153 indicates that the installer does not have permission to change the file permissions and try the installation again. Error code 153 indicates that the installer does not have permissions to an existing file or folder. Solution Select the Installation link that failed in the error message. Then select View Error Log to see the path of the affected file. Provide permissions for the file and try setup again. Error code 156 indicates that the installer could not create a shortcut as defined in the Solution 1. Select the Installation link that failed in the error message. 2. In the popping dialog, select View Error Log to see the affected filename path or log value. 3. Check the permissions of the specified directory and the main directory. 4. Delete any old shortcut with the same name if present. 5. Select Re-try to download and install the app again. In case the error occurred in Windows 10, disable controlled access to folders in Windows Security. Error code 157 indicates that the installer does not have permission to remove the symbolic link from the device. Solution Select the Installation link that failed in the error message. Then select View Error Log to see the path of the affected file. Check the file permissions and try the installation again. Error code 160 indicates that you do not have the rights to create the registry key. Select the Solution permissions and try the installation again. For information about the registry key, select The Install link failed in the error message. Once you have identified the registry key, follow these steps. Error code 171 indicates a problem with the registry key. Select Solution Try to download and install the app again. Error code 176 indicates that you are trying to install the application on a network drive. Solution Select another installation location in your device preferences and reinstall the application. Error code C176 indicates that you are trying to install the application on a network drive. Solution Select another installation location in your device preferences and reinstall the application. Error code 177 indicates the selected installation path is too long for the installer to read. This interferes with the installation process. Solution Select another installation location in your preferences and reinstall the application. Error code 178 indicates that the installation cannot be completed because the installation path contains an invalid character. Solution Select another installation location in your preferences, and then try installing the application again. Error code C178 indicates that the installation cannot be completed because the installation path contains an invalid character. Solution Select another installation location in your preferences and reinstall the application. Error code 179 indicates that the installation path is invalid. Solution Select another installation location in your preferences and reinstall the application. Error code C179 indicates that the installation path is invalid. Solution Select another installation location in your preferences and reinstall the application. Error code 180 indicates that the installation language must be updated or modified. Solution Select another installation location in your preferences and reinstall the application. For more information, see Change language settings for creative cloud applications. Error code C180 indicates that the installation language must be updated or modified. Solution Select another installation location in your preferences and reinstall the application. For more information, see Change language settings for creative cloud applications. Error code 181 indicates that the installation path is invalid. Solution Recreate the package and reinstall the application. Error code C181 indicates that the installation path is invalid. Solution Recreate the package and reinstall the application. Error code 182 indicates that the package created does not contain the package to be installed. Solution Recreate the package and reinstall the application. If this doesn't fix the problem, follow the instructions on the Fix 183 bug when installing creative cloud applications. Error code C183 indicates an installation or update error. Solution Restart the system and try the installation again. Error code 184 indicates that a required file is blocked by another process. Solution Restart the system and try the installation again. Error code 184 indicates that a required file is locked by another process. Solution Restart the system and try the installation again. Error code C184 indicates that a required file is locked by another process. Solution Restart the system and try the installation again. Error code 188 indicates that an earlier version of the Adobe Creative Cloud desktop application installed on your system is not compatible with the installer. Solution Download the latest version from the Adobe Creative Cloud desktop application and try again. Error code C188 indicates that an earlier version of the Adobe Creative Cloud desktop application installed on your system is not compatible with the installer. Solution Download the latest version from the Adobe Creative Cloud desktop application, and then try again. Error code 189 indicates that the device does not have enough disk space and that the hard drive is almost full of capacity. Solution 1. Update could not be selected in the error message. 2. In the popping dialog, select View Error Log. 3. In the error of the error, find information about the amount of free disk space needed to install the application. Check out the example below. 4. Free up the space needed at the installation location, and then try updating the application again. For information on how to free up space on your mac OS, see How to free up storage space on your mac. For information on how to free up space in Windows, see Free drive space in Windows 10. Error code 190 indicates that your device does not meet the minimum requirements for installing the application. Solution View System Requirements | Creative cloud. Error code 190 indicates that your device does not meet the minimum requirements for installing the application. Solution View System Requirements | Creative cloud. Error code 191 indicates an installation or update error. Select Try Again solution to install or update the application again. For more information, see Error Code 191 while installing creative cloud applications | Windows. Error code 192 indicates that a newer version of the application has already been installed. Solution Uninstall the installed version on the system and try again. Error code 193 indicates that you are attempting to install a 64-bit version of the app on a 32-bit device. Solution Update the system to 64 bits. Error code C193 indicates that you are trying to install a 64-bit version of on a 32-bit device. Solution Update the system to 64 bits. Error code C194 indicates that the installation cannot continue, as there are multiple users connected to your system. Solution Sign out of these system users and try again. Error code 195 indicates that your device does not meet the minimum requirements for installing the application. For more information, see System Requirements | Creative cloud. Error code C195 indicates that your device does not meet the minimum requirements for installing the application. For more information, see System Requirements | Creative cloud. Error code 196 indicates an installation error. Solution Update the system to meet the minimum system requirements to install the application. For more information, see System Requirements | Creative cloud. Error code 196 indicates an installation or update error. Select Solution Try again to download and install the app again. Error code C196 indicates an installation error. Solution Try again to download and install the app again. Getting error code 201 with message ? Learn how to fix error code 201. Error code 201: Creative Cloud desktop failed error code 201 indicates an Internet connection to download and update apps. Verify that you are connected to the Internet and select Try Again. 2. Temporarily turn off antivirus software: Check the antivirus documentation for information on how to temporarily disable antivirus software. 3. Try another network: Try using a different Internet connection, if available. If you're connected via Wi-Fi, try a cable connection. If you're connected via a cable connection, try another cable. 4. Configure software firewall: Software firewalls restrict access to your computer. Some software firewalls ask you when a program tries to access the Internet. If prompted, allow the Creative Cloud desktop app to access the Internet. If you're not prompted, temporarily turn off software firewalls to determine whether they prevent Internet access. See the firewall software documentation for help. 5. Configure hardware firewalls & proxies: Many organizations use a hardware firewall and proxy that can prevent the software from accessing an external server. A hardware solution applies to all computers on the corporate network. Most home networks do not use hardware firewall or proxy technology. Contact your company's IT department for information about firewalls or proxy. Failed to obtain error code 201 with Creative Cloud Update message? See how error 201 is corrected. Error Code 201: There is a problem with Creative Cloud desktop process 201 indicates an installation or update error that occurs when the device cannot connect to the server. Solution: 1. Verify that you are connected to the Internet: You need an Internet connection to download and update apps. Verify that you are connected to the Internet and select Try again. 2. Temporarily turn off antivirus software: see antivirus documentation for information on how to temporarily disable antivirus software. 3. Try another network: Try using a different Internet connection, if available. If you're connected via a cable connection, try another cable. 4. Configure software firewall: Software firewalls restrict access to your computer. Some software firewalls ask you when a program tries to access the Internet. If prompted, allow the Creative Cloud desktop app to access the Internet. If you're not prompted, temporarily turn off software firewalls to determine whether they prevent Internet access. See the firewall software documentation for help. 5. Configure hardware firewalls & proxies: Many organizations use a hardware firewall and proxy that can prevent the software from accessing an external server. A hardware solution applies to all computers on the corporate network. Most home networks do not use hardware firewall or proxy technology. Contact your company's IT department for information about firewalls or proxy. 5. Try installing the application again Error Code 201 indicates an installation or update error that occurs when the device cannot connect to the server. Solution: 1. Verify that you are connected to the Internet: You need an Internet connection to download and update apps. Verify that you are connected to the Internet and select Try again. 2. Temporarily turn off antivirus software: Check the antivirus documentation for information on how to temporarily disable antivirus software. 3. Try another network: Try using a different Internet connection, if available. If you're connected via Wi-Fi, try a cable connection. If you're connected via a cable connection, try another cable. 4. Configure software firewall: Software firewalls restrict access to your computer. Some software firewalls ask you when a program tries to access the Internet. Other errors could because the Creative Cloud desktop app to access the Internet. If you're not prompted, temporarily turn off software firewalls to determine whether they prevent Internet access. See the firewall software documentation for help. 5. Configure hardware firewalls & proxies: Many organizations use a hardware firewall and proxy that can prevent the software from accessing an external server. A hardware solution applies to all computers on the corporate network. Most home networks do not use hardware firewall or proxy technology. Contact your company's IT department for information about firewalls or proxy. Error code 205 indicates that there is a problem connecting to the server. Cable. Set up software firewall: Software firewalls restrict access to your computer. Some software firewalls ask you when a program tries to access the Internet. If prompted, allow the Creative Cloud desktop app to access the Internet. If you're not prompted, temporarily turn off software firewalls to determine whether they prevent Internet access. See the firewall software documentation for help. 1. Temporarily disable antivirus software: see antivirus documentation for information on how to temporarily disable antivirus software. 2. Try using a different Internet connection, if available. Cable. Set up software firewall: Software firewalls restrict access to your computer. Some software firewalls ask you when a program tries to access the Internet. If prompted, allow the Creative Cloud desktop app to access the Internet. If you're not prompted, temporarily turn off software firewalls to determine whether they prevent Internet access. See the firewall software documentation for help. 1. Temporarily disable antivirus software: see antivirus documentation for information on how to temporarily disable antivirus software. 2. Try using a different Internet connection: If you're connected via Wi-Fi, try a cable connection. If you're connected via a cable connection, try another cable. 4. Configure software firewall: Software firewalls restrict access to your computer. Some software firewalls ask you when a program tries to access the Internet. If prompted, allow the Creative Cloud desktop app to access the Internet. If you're not prompted, temporarily turn off software firewalls to determine whether they prevent Internet access. See the firewall software documentation for help. 1. Try installing the application again Error Code 206 indicates that there is a problem connecting to the server or that the Internet connection is not available. Solution: 1. Check if you have an Internet connection: You need an Internet connection to download and update apps. Verify that you can connect to the Internet and select Try Again. 2. Temporarily turn off antivirus software: Check the antivirus documentation for information on how to temporarily disable antivirus software. 3. Try a different network: Try using a different Internet connection, if available. If you're connected via Wi-Fi, try a cable connection. If you're connected via a cable connection, try another cable. 4. Configure software firewall: Software firewalls restrict access to your computer. Some software firewalls ask you when a program tries to access the Internet. If prompted, allow the Creative Cloud desktop app to access the Internet. If you're not prompted, temporarily turn off software firewalls to determine whether they prevent Internet access. See the firewall software documentation for help. 5. Try installing the application again Error Code 207 indicates that the device did not receive the responses from the server. Solution Try alternative network connections and try temporarily disabling internet security and security/antivirus software. For more information, see How to fix common connectivity issues. Error code 208 indicates that the device does not have enough disk space and that the hard disk is almost full of capacity. Solution Free up space on the boot drive and select Try Again. If this does not solve the problem, please contact us. Error code 208 indicates that the device does not have enough disk space and that the hard disk is almost full of capacity. Solution Free up space on the boot drive and select Try Again. If this does not solve the problem, please contact us. Error code P208 indicates that the device does not have permission to download the file from your system. 1. Locate the folder %temp% in Windows and the /tmp folder on macOS. 2. Check that you have permissions for these folders. Permissions for the current user account file are likely to have been modified. 3. If you do not have the permissions, correct them and select Try Again. If this does not solve the problem, please contact us. Error code P209 indicates that you do not have permission to download the file from your system. 1. Locate the folder %temp% in Windows and the /tmp folder on macOS. 2. Check that you have permissions for these folders. Permissions for the current user account file are likely to have been modified. 3. If you do not have the permissions, correct them and select Try Again. If this does not solve the problem, please contact us. Error code 233 indicates a file required for installation on the server is missing, or that the server URL is incorrect. Select Try Again solution to reinstall the application. If this doesn't fix the problem, connect to and try installing the application again. Error code 301 indicates an installation or update error. Select Solution Try again to download and install the app again. If the problem persists, try the steps given to Resolve Installation Error | Creative Cloud desktop application. Error code C301 indicates an installation or update error. Select Solution Try again to download and install the app again. If the problem persists, try the steps given to Resolve Installation Error | Creative Cloud desktop application. Error code 302 indicates that the Creative Cloud desktop application could not be updated or installed, as it was not signed in to your system administration account. Solution If you have a request to enter your system administration account, enter your administrator password and try again. Error code 303 indicates an installation or update error. Select Solution Try again to download and install the app again. Error code 304 indicates that something went wrong when installing the Creative Cloud app. One of the macOS menu bar 1. Go to Apps applications. Select the More Actions icon in the top right, and then select Check for updates. Once your app has checked for updates, you can reinstall or update your app. Error 404 indicates that the required operating component is missing. Solution View Error: api-ms-win-crt-runtime-l1-1-0.dll missing. Error code C404 indicates that the required operating component is missing. Solution View Error: api-ms-win-crt-runtime-l1-1-0.dll missing. Error 500 indicates that the Windows Defender Firewall isn't running. Turn on Windows Defender Firewall and try installing the app again. Error code 500 indicates that the package could not be installed because the Windows Firewall service is not running. Turn on Windows Defender Firewall by downloading and installing the application. Error code 501 indicates that the package could not be installed because some of the applications to be installed is trying to access a file that is using a different application. Solution Closes applications that have been reported in the error log. See bug 501 while installing creative cloud applications on Windows. Error code 502 indicates the device does not have enough disk space and that the hard disk is almost full of capacity. Solution Free up some space and select Try Again. Error code 503 indicates that the Creative Cloud desktop application is trying to install is not blocked identical to the package that is already installed. Error code C503 indicates that the UWP application package or control that the Creative Cloud desktop application deployment is blocked by application control policies. The Allow distribution operation special profiles rule blocks package deployment. Solution Configure roaming user profiles to implement this package for network users. See Implement roaming user profiles for information on how to set up roaming user profiles instead of user profiles. If necessary, contact your system administrator. Error code C504 indicates that package deployment is blocked by application control policies. Package deployment is blocked by the deployment in special political profiles. Solution Configure roaming user profiles to implement this package for network users. See Implement roaming user profiles for information on how to set up roaming user profiles instead of user profiles. If necessary, contact your system administrator and you still see this error, you may sign in with a temporary profile. Sign out and sign in again, and then try the operation again. Error code 505 indicates that the installation cannot be completed because the administration console package, make sure the package runs under the context of the local system. 5. Allow secondary session Windows service, if disabled. Once the package is installed, you can disable it again. For more deployments using administration console package, make sure the package runs under the context of the local system. 5. Allow secondary session Windows service, if disabled. Once the package is installed, you can disable it again. Error code 506 indicates that side loading is disabled in Windows or that required permissions are not enabled. Solution View More while installing Creative Cloud applications in Windows. Error code 506 indicates that side loading is disabled in Windows or that required permissions are not enabled. Solution View More while installing Creative Cloud applications in Windows. Error code 507 indicates that the installation could not be completed, as the distance of the installed files is changed or deleted. Volume in the location of the installed file is stored by default. Solution View Fixed error 507 while installing Creative Cloud applications | Windows. Error 508 indicates that the package repository is corrupted. This error usually occurs when the folder to which reference the PackageRepositoryRoot registry key in the following default is corrupted: HKLM\Software\Microsoft\Windows\CurrentVersion\Appx. Solution First, you need to reset the Microsoft Store and delete it. For more information, see Error 508 while installing creative cloud applications | Windows. Error C508 indicates that the repository is corrupted. This error usually occurs when the folder referenced by the PackageRepositoryRoot registry key in the following directory does not exist or is corrupted: HKLM\Software\Microsoft\Windows\CurrentVersion\Appx. PackageRepositoryRoot registry key is missing or corrupted. Once you've established that this is the case, you'll need to reset the Microsoft Store and delete it. For more information, see Error 508 while installing creative cloud applications | Windows. Error 509 indicates that the volume file system format (such as C:drive, D:drive, and so on) in which you are trying to install the application does not support the application package type. You need the NTFS (New Technology File System) format to install the application package. NTFS is a file system format that helps Windows organize, identify, and find files on a hard drive easily. Solution Make sure that the volume (such as C:drive, D:drive, and so on) that you are trying to install the application follows the NTFS format. 1. Go to the volume where the application package is installed. 2. Right click the volume, and then select Properties. 3. If your volume uses NTFS, the file system is displayed as NTFS. If the volume file system is not NTFS, you may want to change the storage volume from which the installed file is saved, and then try installing the application. NTFS? 1. Go to the volume where the application package is installed. 2. Right click the volume, and then select Properties. 3. If your volume uses NTFS, the file system is displayed as NTFS. If the volume file system is not NTFS, you may want to change the storage volume from which the installed file is saved, and then try installing the application. Error code C509 indicates that the volume file system format (such as C:drive, D:drive, and so on) in which you are trying to install the application does not support the application package type. You need the NTFS (New Technology File System) format to install the application package. NTFS is a file system format that helps Windows operating system store, organize, and find files on a hard drive easily. Solution Make sure that the volume (such as C:drive, D:drive, and so on) that you are trying to install the application follows the NTFS format. How do I change where installed files are saved? Go to Start App: Settings > System. Select Storage in the left panel. Select the drive-down menu, select the volume in the format of the NTFS file system. Once done, try installing the app again. Error code C509 indicates that the volume file system format (such as C:drive, D:drive, and so on) in which you are trying to install the application follows the NTFS format. The volume file system format (such as C:drive, D:drive, and so on) in which you are trying to install the application follows the NTFS format. How do I change where installed files are saved? Go to Start App: Settings > System. Select Storage in the left panel. Select the drive-down menu, select the volume in the format of the NTFS file system. How do I change where installed files are saved? Go to Start App: Settings > System. Select Storage in the left pane. Select Change where new content is saved in the left pane. Select Change where new content is saved in the drop-down menu, select the volume in the format of the NTFS file system. Once done, try installing the app again. Error code 702 indicates an installation error. This error usually occurs on macOS when you do not have Administrator permissions to access a file or directory required for installation. Solution Follow these steps to repair disk permissions. Double-click disk utility. Select the volume in the left pane for which you want to repair permissions. Select the First Aid tab. Select the volume in the left pane for which you want to repair permissions. Once done, try installing the app again. Error code 702 indicates an installation error. This error usually occurs on macOS when you do not have Administrator permissions to access a file or directory required for installation. Solution Follow these steps to repair disk permissions. If you're signed in your account doesn't have administrative privileges, but you still can't install it, disk permissions could be corrupted. Solution View these steps to repair disk permissions. Double-click disk utility. Select the volume in the left pane for which you want to repair permissions, and then select Repair Disk Permissions. Try installing the application again. If this doesn't work, restart your device and try installing the app again. Error code 1001 indicates that the Creative Cloud desktop application could not be updated. Solution View Solve Installation Error | Creative Cloud desktop application. Error code 1002 indicates that the

the Creative Cloud desktop application could not be updated. Solution View Error 1002: The Creative Cloud desktop application could not be updated. Error code 1004 indicates that the Creative Cloud desktop application could not be updated as you were not signed in with your administrator account. Solution: Select Try updating the Creative Cloud desktop application again. If you have a request to enter your system administrator password, enter your administrator password. Follow the instructions given for the operating system to add or change your computer's administrator account (if necessary). Windows 1. Press Windows + R. 2. Type netplwiz and press Enter. In the pop-up window, select your account and select Properties. 4. Go to the Group Member tab, and select Admin. 5. Select Apply, and then select OK. 6. Restart the system and update the application again. MacOS 1. Go to System Preferences > System > Users & Groups. 2. Select the lock button at the bottom of the screen. 3. Type the username and password of a current administrator in the spaces provided. 4. Select the Allow user to manage this computer option. 5. Restart your machine and update the app again. Error code 1406 indicates that the installation came out while trying to install Adobe Acrobat or Adobe Reader 7 or later in Windows. This usually happens when the product has not been able to value folders in the key specified during the installation. Solution View Error 1402 or Error 1406 when installing Acrobat or Reader. Error 1603 indicates a generic but computer-specific installation error. There may be many reasons for this error to occur. For more information, see Error 1603: A fatal error occurred during the installation. Solution View Error 1603: A fatal error occurred during the installation. Error 1722 indicates that trying to install or update Adobe Acrobat DC/Adobe Acrobat Reader DC using any of the following methods: Using Help > Update Install using the Creative Cloud desktop application Download the update manually and install The installation fails with the following error message: Error 1722. There is a problem with this Windows Installer package. An execution of the program as part of the configuration did not end as expected. Contact your support staff or package provider. Action InstallWebResources, location: <Product install= path=>\AcroCEF\RdrServicesUpdater.exe. Solution View Error 1722 while installing/updating Acrobat DC/Acrobat Reader DC in Windows. The 1923 error indicates that any of the following occurred when trying to update Adobe Acrobat DC or Acrobat Reader DC: A file is in use and the installer cannot overwrite the file. Any antivirus or data backup software you have installed on your computer, the file is in use. An earlier uninstallation of Adobe Acrobat DC or Acrobat Reader DC was unsuccessful. Solution View Error 1923 occurs when you try to update Adobe Acrobat DC or Acrobat Reader DC.. The 1935 error indicates that the installation failed for acrobat or Adobe Reader 8.1 or later in Windows. Solution View Acrobat installation fails by crashing 1935 in Windows. Error 28000 indicates an Acrobat licensing module installation error. Solution See How to prevent the revolution of installing Acrobat in Windows 64-bit. Error code A12E1 indicates an installation or update error. Solution See error A12E1 installing Creative Cloud products | Creative cloud. Cloud. </Product>